

Comparisons of Job Characteristics

Focus Occupation: [Flight Attendants \(39-6031\)](#)

Associated Occupation: [Transportation Attendants, Except Flight Attendants and Baggage Porters \(39-6032\)](#)

[Compare Knowledge](#)

[Compare Skills](#)

[Compare Abilities](#)

[Compare Detailed Work Activities](#)

[Compare Tools and Technologies](#)

<<	Focus occupation element is much lower
<	Focus occupation element is lower
0	Focus occupation element is at a similar level
>	Focus occupation element is at a higher level
>>	Focus occupation element is at a much higher level

Knowledge

Similarity of Focus Occupation to Associated Occupation: 88

Focus Occupation: Flight Attendants (39-6031)

Associated Occupation: Transportation Attendants, Except Flight Attendants and Baggage Porters (39-6032)

Associated Occupation's Key Knowledge Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation
Public Safety and Security	6.9	12.6	15.1	> Current knowledge level is likely sufficient
Customer and Personal Service	11.3	11.9	22.5	>> Current knowledge level is likely more than sufficient
Psychology	6.4	10.9	12.8	> Current knowledge level is likely sufficient
Transportation	4.6	9.8	12.1	> Current knowledge level is likely sufficient
Telecommunications	3.9	6.4	2.7	<< Extensive education and/or training may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Skills

Similarity of Focus Occupation to Associated Occupation: 97

Focus Occupation: Flight Attendants (39-6031)

Associated Occupation: Transportation Attendants, Except Flight Attendants and Baggage Porters (39-6032)

Associated Occupation's Key Skills Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation
Service Orientation	7.9	12.4	13.4	0 Current skill level may be sufficient
Monitoring	9.9	11.2	10.6	0 Current skill level may be sufficient
Social Perceptiveness	9.1	11.1	11.1	0 Current skill level may be sufficient

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Abilities

Similarity of Focus Occupation to Associated Occupation: 90

Focus Occupation: Flight Attendants (39-6031)**Associated Occupation: Transportation Attendants, Except Flight Attendants and Baggage Porters (39-6032)**

Associated Occupation's Key Abilities Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation
Time Sharing	6.6	8.5	8.1	0	Current ability level may be sufficient
Gross Body Coordination	3.9	6.6	8.0	>	Current ability level is likely sufficient
Gross Body Equilibrium	3.2	5.7	10.0	>>	Current ability level is likely more than sufficient

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Activities that Both Occupations Have in Common

Similarity of Focus Occupation to Associated Occupation: 100

Focus Occupation: Flight Attendants (39-6031)**Associated Occupation: Transportation Attendants, Except Flight Attendants and Baggage Porters (39-6032)**

Work Activities	Exclusivity of Activity
Accommodate requests of passengers	99
Answer customer or public inquiries	41
Assist handicapped persons	89
Assist individuals into or out of vehicles, boats, aircraft, or rides	92
Assist passengers to store luggage	95
Assist patrons or passengers to find seats	89
Demonstrate or explain assembly or use of equipment	61
Greet customers, guests, visitors, or passengers	63
Page or announce information to patrons, passengers or others	87
Provide customer service	14
Provide personal services to passengers	95
Receive customer orders	75
Serve food or beverages	70
Understand government alcoholic beverage service regulations	87
Understand government health, hotel or food service regulations	68
Use oral or written communication techniques	1
Verify ticket or pass	87

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Tools and Technologies that Both Occupations Have in Common

Similarity of Focus Occupation to Associated Occupation: n/a

Focus Occupation: Flight Attendants (39-6031)

Associated Occupation: Transportation Attendants, Except Flight Attendants and Baggage Porters (39-6032)

Tools and Technologies

Exclusivity

Tools and technology data is unavailable for one or both occupations.

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.